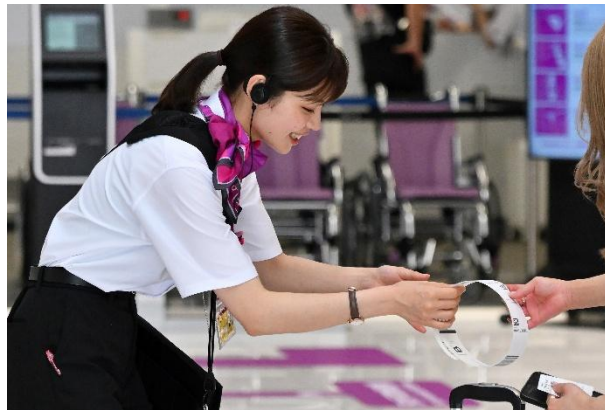


In-House Passenger Handling Operations Have Begun! **- Toward further improvement in service quality -**

- **Transitioning to in-house operation of domestic passenger handling services at Kansai Airport**
- **Aiming to improve service quality at the airport and enhance flexibility in response capabilities**
- **Also planning in-house operation of international passenger handling services at Kansai Airport**

Osaka, July 1, 2025 – Peach Aviation Limited (“Peach”; Representative Director and CEO: Kazunari Ohashi) has transitioned from outsourced to in-house operation for domestic passenger handling services at Kansai Airport.

Until now, Peach has provided passenger handling services at the airport through external contractors. However, in order to further enhance service quality and strengthen flexibility in response, we have decided to shift to direct in-house operations.



This initiative aims to improve service quality for our customers and build a more efficient operational structure. The operations subject to in-house transition include all aspects of domestic passenger handling at Kansai Airport, such as check-in services, arrival services, and controller duties. By gradually shifting the previously outsourced airport passenger handling operations to in-house staff, Peach is building a system that enables the delivery of uniquely Peach-style services that are attentive to customers and focused on providing comfort and trust of mind.

Looking ahead, starting with the in-house operation of domestic passenger handling services, Peach plans to transition international passenger handling operations at Kansai Airport to an in-house system in spring 2026.

Peach will continue to provide safe and comfortable air travel, delivering flights filled with love to all our customers. Peach will also continue to value our customers' voices while striving to enhance service quality and improve operational efficiency.

<Comments from Kazunari Ohashi, Representative Director and CEO>

The airport is a vital setting where customers and Peach have their first real point of contact. By having our own employees provide services directly, Peach will be able to deliver our unique style of hospitality to customers more directly and personally. Going forward, Peach will strengthen the recruitment and development of in-house staff, take full responsibility for service quality, and strive to become an airline that is even more loved by our customers.

About Peach (www.flypeach.com/en)

Peach is based at six airports: New Chitose, Narita, Chubu, Kansai, Fukuoka and Naha, and services 25 domestic routes and 15 international routes with a fleet of 36 aircraft. In addition, from April 10, 2025, the Osaka (Kansai) and Nagoya(Chubu) – Seoul (Gimpo) route has launched, further enhancing the international routes network. We will continue to prioritize safety and pursue fundamental quality, aiming to be an airline loved by even more customers.